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Firstrade may require you to update your version of Firstrade Mobile at any time. While every effort will be made to retain your personal settings and preferences, there is still the possibility that they may be lost.

#### Privacy/Security

Use of Firstrade Mobile involves the electronic transmission of data and information to and from your Mobile Device across wireless and other networks. You acknowledge and agree that Firstrade does not operate or control the wireless and other networks used to access your account, and Firstrade is not responsible or liable for the privacy and security of your wireless data and information transmissions. You agree that it is your sole responsibility to confirm the privacy and security practices of the networks you use and to only use a reputable wireless service provider or a secure (not open) Wi-Fi access point which is operated by a person or entity you have reason to trust.

You acknowledge and agree that it is your responsibility to maintain the security of your Mobile Device from unauthorized access. You further agree that in the event of any unauthorized access, or attempt to access your Mobile Device or your account, you shall immediately notify Firstrade of any such access or attempt and cooperate with any investigation by Firstrade into such access or attempt.

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# RISKS ASSOCIATED WITH MOBILE TRADING

Due to the nature of mobile technology you should be aware of the following risks related to the Firstrade Mobile application and mobile phone trading:

Firstrade Mobile may not allow the same functionality, access to information and services which are available when not using a Mobile Device.

Due to the nature of Mobile Devices, we do not warrant that the operation of our Firstrade Mobile application services will be uninterrupted or entirely error-free. For example, due to service connectivity or internet connection difficulties endemic with mobile applications the service may, from time to time, be subject to delay, error or failure, with results that include, but are not limited to, the following:

- an inability for you to place orders;
- o the services delivering inaccurate information including price and/or quote information;
- o delay in receipt of information by us from your Mobile Device or from us to your Mobile Device;
- o a failure of your Mobile Device to receive any messages from us; or
- o you erroneously believing that you have placed an order when our records show that we have not accepted an order from you.

You agree that you will not attempt to hold Firstrade liable for any damages related to any of the above issues or any other related issues.

It is possible that a wireless connection or function may not be available when using the Firstrade Mobile application or is interrupted, or that a feature can be disabled, when attempting to conduct a financial transaction. Should this happen, review your transaction status to verify the status of the attempted transaction when you return to an area with wireless coverage or have access to a computer, or contact a Firstrade representative by telephone.